

Important information regarding: Barcelona, Spain terror attack

Issued: 18 August 2017

At around 5pm local time on 17 August 2017, Spain experienced a terrorist attack which has resulted in a number of casualties. It has been reported that a white van drove into the victims in the historic Las Ramblas district.

Our thoughts and sympathy go to all those affected by this terrorist attack and the people of Spain.

If you are in Barcelona and need medical assistance, please call our 24 hour emergency assistance team immediately on +61 2 8907 5647.

We further urge you to pay close attention to local media and emergency services, following any instructions provided and visit the DFAT page on Smartraveller:

<http://smartraveller.gov.au/Countries/europe/southern/Pages/spain.aspx>

If you are planning to travel to Barcelona, we encourage you to contact your travel agent, airline or tour operator as soon as possible to discuss whether there have been any changes to your itinerary.

Terrorism is not a general exclusion under our policies, however, it is excluded under certain benefits. Coverage will depend on the benefit being claimed however, our approach is to look at each case and claim on an individual basis.

If you have any further enquiries please contact our Customer Service team on 1300 728 015 between 8.00am and 7.00pm Monday to Friday (AEDT).